

CLIENT PRESCREEN AND WAIVER

Hand & Stone is committed to the safety and well-being of our clients and our staff. In order to continue to keep everyone safe and healthy, please complete the following mandatory COVID-19 screening and waiver prior to your appointment.

1. Do you have a fever (temperature of 37.8 degrees Celsius or higher)? *We reserve the right to confirm temperature reading. Required*

Yes No

2. Are you currently awaiting a COVID-19 test result? *Required*

Yes No

3. Have you been in contact with anyone currently awaiting a COVID-19 test result? *Required*

Yes No

4. Do you have any of the following signs or symptoms? *Required*

New onset of cough	Runny nose	Difficulty swallowing
Worsening chronic Cough	Sneezing (not allergy related)	Nausea/vomiting, diarrhea, abdominal pain
Sore throat	Hoarse voice	Conjunctivitis (pink eye)
Shortness of breath	Nasal congestion	NONE of the above
Difficulty breathing	Chills	
	Headache	
New loss or decrease in sense of taste or smell	Unexplained fatigue or malaise	

The most recent list of all symptoms can also be found here:

http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019_reference_doc_symptoms.pdf

5. Have you travelled outside of Canada or had close contact with anyone who has travelled outside of Canada in the past 14 days? *Required*

Yes No

6. Have you had close contact with anyone with respiratory illness or a confirmed or probable/suspected case of COVID-19? *Required*

Yes (if yes, go to question 7) No (if no, screening is complete, continue onto page 2)

7. Did you wear the required and/or recommended PPE according to the type of duties you were performing (e.g., goggles, gloves, mask and gown or N95 with aerosol generating medical procedures when you had close contact with a suspected or confirmed case of COVID-19)?

Yes No

If you have answered "yes" to questions #1, #2 & 3 or have checked off signs or symptoms in #4, you will need to reschedule your appointment, please contact the spa (we reserve the right to charge for the 'missed' appointment).

I certify that the above medical information is correct to my knowledge and I accept the possible risks of COVID-19 and will hold harmless my local Hand & Stone Massage and Facial Spa, its employees and the Franchisor from any claims resulting from exposure to or contracting of COVID-19. *Required*
 I agree

I understand and agree to the following: *Required*

- A person can unintentionally spread COVID-19 to others even if they do not feel sick or have symptoms.
- Masks are intended to reduce the possibility of transmitting the virus from individuals who are asymptomatic or symptomatic but they do not prevent transmission 100%.
- I understand and acknowledge that my service provider, the staff, this business and the Franchisor of this business cannot completely control the spread of COVID-19 and I have chosen to enter this business and consent to receive close contact service(s) with full knowledge of the risk of contracting COVID-19 when social distancing is not observed.
- I understand that my name and phone number will be put on a visitor roster for contact tracing purposes, should an outbreak occur.

I agree to all of the above statements. *Required*

I deem the benefits to my health of today's treatment outweigh the potential risks of exposure to COVID-19. *Required*
 I agree

Client Name (print name) _____ Date _____

If this is being completed on behalf of a minor (_____) I certify that the above medical information is correct to the best of my knowledge. *Required*
 I agree Parent or Custodian of Minor (print name) _____

Because we are all in this together, your service provider and all staff members of this Hand & Stone location, also acknowledge and agree to these same protocols and statements every day. We have also implemented additional standards in an attempt to stop the spread of the virus and we follow or exceed sanitation/disinfection guidelines issued by Health Canada. Here are some of the extra measures we are taking:

- All staff wearing PPE (masks and/or shields), gloves (per client request).
- Thoroughly cleaning and disinfecting all service rooms and tools with approved hospital-grade or Health Canada disinfectants in between treatments and cleaning and disinfecting bathrooms and common areas at a minimum of once every hour.
- Pre-service employee health checks including temperature check.
- A contact-lite transaction process including digital forms.
- Requiring all staff members to pass a Spa Sanitation and Illness Prevention course and performing a practical assessment to ensure they follow the strict guidelines we enforce, including proper hand washing.
- All linens continue to be single service use only.