

## CLIENT PRESCREEN AND WAIVER

Hand & Stone is committed to the safety and well-being of our clients and our staff. In order to continue to keep everyone safe and healthy, please complete the following mandatory COVID-19 screening prior to your appointment.

### I. Signs and Symptoms

**Are you are experiencing any of the following Ministry Of Health COVID-19 signs or symptoms?\*\*\***

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| <ul style="list-style-type: none"> <li>• Fever (temperature of 37.8°C or greater)</li> <li>• New or worsening cough</li> <li>• Shortness of breath</li> <li>• Sore throat</li> <li>• Difficulty swallowing</li> <li>• Decrease or loss of sense of taste or smell</li> <li>• Nausea/vomiting, diarrhea, abdominal pain, rash</li> <li>• Runny nose/nasal congestion without other known cause</li> </ul> | <ul style="list-style-type: none"> <li>• Clinical/radiological pneumonia</li> </ul> <p><b>Atypical symptoms:</b></p> <ul style="list-style-type: none"> <li>• Unexplained fatigue / malaise / muscle aches</li> <li>• Delirium</li> <li>• Unexplained or increased number of falls</li> <li>• Acute functional decline</li> <li>• Exacerbation of chronic conditions</li> </ul> | <ul style="list-style-type: none"> <li>• Chills</li> <li>• Headaches</li> <li>• Croup</li> <li>• Pink eye (conjunctivitis)</li> <li>• Multisystem inflammatory vasculitis in children</li> </ul> <p><b>Atypical signs:</b></p> <ul style="list-style-type: none"> <li>• Unexplained tachycardia</li> <li>• Decrease in blood pressure</li> <li>• Unexplained hypoxia</li> <li>• Lethargy</li> </ul> |
|--|---|---|

The most recent list of all symptoms can also be found here:

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019\\_reference\\_doc\\_symptoms.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019_reference_doc_symptoms.pdf)

### 2. The following statements are true for me:

- I am not currently experiencing any of the above symptoms.
- I have not been diagnosed with COVID-19 in the past 30 days.
- I have not travelled outside of Canada within the past 14 days.
- I have not been in contact with a person that has travelled outside of Canada in the past 14 days.
- I have not had close contact with a confirmed COVID-19 case without wearing appropriate PPE.

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If you answered YES to **any** of the above screening questions, please contact the spa as we will need to reschedule your appointment.

If you answered NO to **all** of the above screening questions, please complete this form.

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**3. I understand:**

- A person can unintentionally spread COVID-19 to others even if they do not feel sick or have symptoms.
- Masks are meant to reduce the possibility of spreading the virus when infection is known or unknown; they do not block the virus.
- I understand and acknowledge that my service provider, the staff, this business, or the franchisor of this business cannot completely control the spread of COVID-19 and I have chosen to enter this business and consent to receive close contact service(s) with full knowledge of the risk of contracting COVID-19 when social distancing is not observed.
- I understand that my name and phone number will be put on a visitor roster for contact tracing purposes, should an outbreak occur.

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Because we are all in this together, your service provider and all staff members of this Hand & Stone location, also acknowledge and agree to these same standards and statements every day. We have also implemented additional standards in an attempt to stop the spread of the virus and we follow or exceed sanitation/disinfection guidelines issued by Health Canada. Here are some of the extra measures we are taking:

- All staff wearing PPE (masks and/or shields), gloves (per client request)
- Thoroughly cleaning and disinfecting all service rooms and tools with approved hospital-grade or Health Canada registered disinfectants in between treatments and cleaning and disinfecting bathrooms and common areas at a minimum of once every hour
- Pre-service employee health checks including temperature check
- A contact-lite transaction process including digital forms
- Requiring all staff members to pass a Spa Sanitation and Illness Prevention course and performing a practical assessment to ensure they follow the strict guidelines we enforce, including proper hand washing
- All linens continue to be single service use only

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By signing below, I am acknowledging the answers and understanding to the above questions are TRUE and I accept the possible risks of COVID-19 and will hold harmless my Hand & Stone spa, its employees and the Franchisor from any claims resulting in exposure to or contracting of COVID-19.

*If this is being signed on behalf of a minor please note in the 'Printed Name' line the name of the minor.*

Guest Signature: \_\_\_\_\_ Guest Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_

\* Note: we reserve the right to confirm temperature reading.

\*\* If I am exhibiting any of these symptoms, I acknowledge that my appointment will be cancelled. We reserve the right to charge for the 'missed' appointment.